

Policy on Stakeholder Engagement

Future Enterprises Limited (“FEL” / “Company”) believes that the value in the business can be generated and grown sustainably only in collaboration and co creation with all stakeholders. To this end, the Company makes best efforts to innovate, evolve and also adhere to the good practices of stakeholder engagement.

FEL and its joint ventures and subsidiaries, systematically identify their stakeholders, understand their concerns, define purpose and scope of engagement, and commit to engaging with them. FEL regularly and proactively engages with its employees, customers, suppliers, shareholders, communities and the governments. It conducts surveys, including through third parties, to assess satisfaction levels of identified stakeholder groups. Provisions for listening and resolving to stakeholder grievances are practiced at FEL.

FEL acknowledges, assumes responsibility and be transparent about the impact of its policies, decisions, product & services and associated operations on the stakeholders. In this pursuit, FEL gives special attention to stakeholders in areas that are underdeveloped. Whenever there are differences with stakeholders, FEL resolves such differences with stakeholders in a just, fair and equitable manner.

The functional head is responsible for championing the adherence to this Policy for the respective function. In addition, the adherence to the provisions of this Policy is reviewed by the senior management on a regular basis besides the periodic audits conducted covering directly/indirectly the areas of respective functions on periodic basis. Any major deviations and need for review of the policy is reported to the Board of Directors of the Company.